

# Changes to your services

**Saturday 30 May -  
Sunday 26 July 2015**

**Glasgow - Falkirk High - Edinburgh**

**Alloa / Dunblane / Stirling - Edinburgh**

**Edinburgh - Glenrothes - Edinburgh  
(Fife Circle)**

...plus busier trains on other routes between  
Glasgow and Edinburgh



Edinburgh Glasgow  
Improvement Programme



**TRANSPORT  
SCOTLAND**

— The Scottish Government



We're making Scotland's railway better this summer in preparation for the launch of cleaner, greener and quieter electric trains between Edinburgh – Glasgow from December 2016.

But to be able to do this safely and as quickly as possible, there's a trade off.

We need to divert trains and use replacement buses, resulting in longer journeys in most instances. We appreciate this is inconvenient but we promise it will be worth it in the long run.

We'll have more staff out and about to assist you throughout your journey, and there's lots of information at - [scotrail.co.uk/winchburgh](http://scotrail.co.uk/winchburgh)

The main work is taking place in Winchburgh Tunnel, a section of rail line between Haymarket and Linlithgow stations. And to complicate things further, there are other pockets of work this summer – plus sporting and music events attracting large crowds.

Given all this, we wanted to share details with you as early as possible.



## Improving Scotland's rail network

As part of the Edinburgh Glasgow Improvement Programme (EGIP), Network Rail is electrifying the rail network between Edinburgh – Falkirk High - Glasgow.

A crucial part of this programme is happening this summer inside Winchburgh Tunnel, resulting in significant service alterations for passengers who use the central belt rail network. This will undoubtedly cause inconvenience and we're sorry. We're doing all we can to minimise the impact on our customers.

### Why is this work needed?

Winchburgh Tunnel needs to close to trains to allow the safe delivery of major track lowering works that will provide the required headroom for the electrification of the tunnel.

### Why are you doing the work now?

Early summer is the quietest time on the railway.

### Tell me more about EGIP

EGIP is a strategic transport priority for the Scottish Government being delivered by Network Rail. It is a key phase in the electrification of the Scottish rail network and represents an investment by the Scottish Government of £742 million.

Once EGIP is complete, it will mean 20% faster journeys on longer, more modern electric trains providing 7,500 extra seats for our customers.

## Winchburgh Tunnel closure

Impact on rail services between Saturday 13 June and Sunday 26 July:\*

### Glasgow Queen Street High Level - Falkirk High – Edinburgh

Trains will run half hourly in both directions ONLY between Glasgow Queen Street High Level and Linlithgow - calling at Croy, Falkirk High and Polmont. If you wish to travel 'end to end' between Glasgow and Edinburgh please use either:

- **Helensburgh/Milngavie - Glasgow Queen Street Low Level - Edinburgh**
- **Glasgow Central - Shotts/Motherwell - Edinburgh**

### Linlithgow - Edinburgh

You have two options: catch the diverted Dunblane trains or use the express bus to/from the city. At peak times, station staff will advise of the next available transport.

### Alloa/Dunblane/Stirling - Edinburgh

Trains will leave at usual times, but will be diverted - making journeys approx 25 mins longer. As a result, services won't call at Edinburgh Park.

### Linlithgow – Edinburgh Park

Buses will run in both directions, connecting into train services. At peak times, travel will take considerably longer due to road traffic. This should be considered when planning your journey.

### Edinburgh – Glenrothes (Fife Circle)

Trains will depart at different times and may take longer. We need to do this to allow Alloa/Dunblane/Stirling services to use a diverted route.

[www.scotrail.co.uk/winchburgh](http://www.scotrail.co.uk/winchburgh)

## Busier trains

The services below will be much busier than normal in both directions due to customers switching from their normal route via Falkirk High:

### Glasgow Queen Street Low Level - Airdrie – Bathgate - Edinburgh

We will add carriages where possible and run more trains in the evening (mix of express and 'stopping' trains) but if you normally board at an intermediate station you may not be able to get on the first train you aim to catch.

### Glasgow Central - Shotts/Motherwell – Edinburgh

If you board at an intermediate station at peak times, you may not be able to get on the first train you go for.

## Open Golf

Sunday 12 July – Sunday 19 July

The Open Golf Championship takes place in St Andrews, attracting spectators from all over Scotland, many of whom will want to travel by train. Our aim is to accommodate regular travellers and spectators, so this means we may need to use more buses, particularly between Thursday 16 and Saturday 18 July.

And remember...







Check our website or app for amended timings.

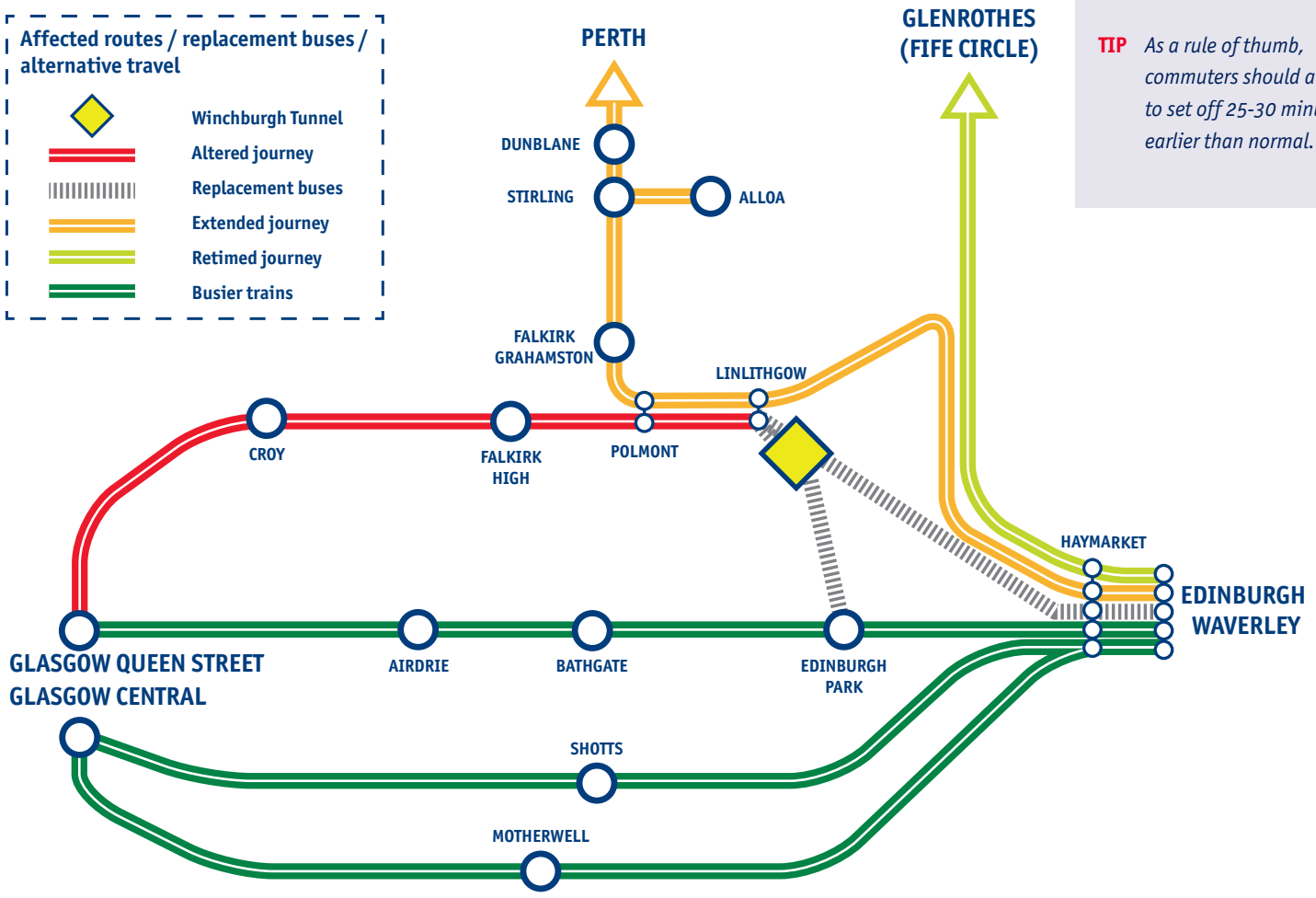
\*Please see separate page for additional engineering works.

**Normal services will resume on Monday 27 July 2015.**

[www.scotrail.co.uk/winchburgh](http://www.scotrail.co.uk/winchburgh)

**Affected routes / replacement buses / alternative travel**

-  Winchburgh Tunnel
-  Altered journey
-  Replacement buses
-  Extended journey
-  Retimed journey
-  Busier trains



**TIP** As a rule of thumb, commuters should aim to set off 25-30 minutes earlier than normal.

**All affected stations are listed overleaf**

## AFFECTED ROUTES

Glasgow - Edinburgh via Falkirk High	Alloa/Dunblane/ Stirling - Edinburgh	Glenrothes (Fife Circle) - Edinburgh
Glasgow Queen St High Level Bishopbriggs Lenzie Croy Falkirk High Polmont Linlithgow Haymarket Edinburgh Waverley	Dunblane Bridge of Allan Alloa Stirling Larbert Camelon Falkirk Grahamston Polmont Linlithgow Edinburgh Park Haymarket Edinburgh Waverley	Dalgety Bay Aberdour Burntisland Kinghorn Kirkcaldy Markinch Glenrothes with Thornton Cardenden Lochgelly Cowdenbeath Dunfermline Queen Margaret Dunfermline Town Rosyth Inverkeithing North Queensferry Dalmeny South Gyle Haymarket Edinburgh Waverley

## Accessible Travel



We aim to provide assistance to customers with disabilities, whether this has been booked in advance or not. Given the extent of the timetable change, it may be better for you to let us know your travel plans in advance so that we can consider your particular requirements in more detail. To book assistance, telephone us four hours before your journey between 07:00 - 22:00 Monday to Sunday. At other times, you can leave a message and someone will get back to you asap.

Tel: **0800 912 2 901** Text phone: **18001 0800 912 2 901** (for the hard of hearing)

[www.scotrail.co.uk/winchburgh](http://www.scotrail.co.uk/winchburgh)

## BUSIER TRAINS

Glasgow - Edinburgh via Bathgate	Glasgow - Edinburgh via Shotts	Glasgow - Edinburgh via Motherwell
Glasgow Queen St Low Level High Street Bellgrove Carntyne Shettleston Garrowhill Easterhouse Blairhill Coatbridge Sunnyside Coatdyke Airdrie Drumgelloch Caldercruix Blackridge Armadale Bathgate Livingston North Uphall Edinburgh Park Haymarket Edinburgh Waverley	Glasgow Central Cambuslang Uddingston Bellshill Holytown Carfin Cleland Hartwood Shotts Fauldhouse Breich Addiewell West Calder Livingston South Kirknewton Curriehill Wester Hailes Kingsknowe Slateford Haymarket Edinburgh Waverley	Glasgow Central Motherwell Wishaw Carluke Carstairs Kirknewton Curriehill Wester Hailes Kingsknowe Slateford Haymarket Edinburgh Waverley

## Cyclists



Folding bikes with a wheel diameter of up to 20 inches can be carried on all trains and replacement buses, when folded down.

As trains will be very busy, we'll have less space on board for normal cycles - and they cannot be carried on replacement buses. If you can use cycle parking facilities at stations, please do so, as space will be at a premium on trains.

Thank you.

[www.scotrail.co.uk/winchburgh](http://www.scotrail.co.uk/winchburgh)

## Additional weekend engineering improvements

Please check your specific travel dates carefully as there is no standard 'pattern'. The changes are in both directions.

**Saturday 30 May - Sunday 31 May**  
**Saturday 6 June - Sunday 7 June**

### **Glasgow Queen Street High Level – Falkirk High - Edinburgh**

Trains will run between Glasgow Queen Street High Level - Polmont.  
Buses replace trains between Polmont – Edinburgh.

### **Alloa/Dunblane/Stirling - Edinburgh**

Trains will run between Alloa/Dunblane/Stirling – Falkirk Grahamston.  
Buses replace trains between Falkirk Grahamston – Edinburgh.

**Saturday 13 June**  
**Sundays 14 June - 26 July**

### **Glasgow Queen Street High Level - Falkirk High - Edinburgh**

Half hourly diverted service between Glasgow Queen Street High Level - Falkirk Grahamston calling at Croy. Replacement buses will run between Falkirk Grahamston – Edinburgh, calling at all intermediate stations, with a connecting shuttle bus between Falkirk stations.

### **Alloa/Dunblane/Stirling - Edinburgh**

Trains will run between Alloa/Dunblane/Stirling - Falkirk Grahamston, with replacement buses between Falkirk Grahamston - Edinburgh.

**Saturday 11 July - Sunday 12 July**

### **Glasgow Central – Shotts – Edinburgh**

Hourly trains will run between Carfin – Edinburgh. Buses replace trains between Glasgow Central – Carfin.

### **Glasgow Central – Motherwell – Edinburgh**

Trains will only run between Motherwell – Edinburgh. Customers should change trains at Motherwell for alternative services to Glasgow Central.

**Saturday 11 July – Sunday 26 July**

### **Stirling – Alloa**

Buses replace trains.

**TIP** Check our website journey planner or app for up-to-date travel info



## ScotRail website

[www.scotrail.co.uk/winchburgh](http://www.scotrail.co.uk/winchburgh)



## National Rail Enquiries

08457 48 49 50

*Please note calls to this number may be recorded*



## Customer Relations

*Until 31 March 2015*

[scotrailcustomer.relations@firstgroup.com](mailto:scotrailcustomer.relations@firstgroup.com)

0330 303 0112

*From 1 April 2015*

[customer.relations@scotrail.co.uk](mailto:customer.relations@scotrail.co.uk)

0344 811 0141



## Assisted Travel

0800 912 2 901 or 18001 0800 912 2 901

*(Text relay service for the hard of hearing)*



## Social media

 [twitter.com/scotrail](https://twitter.com/scotrail)

 [facebook.com/scotrail](https://facebook.com/scotrail)



## Smartphone app

Text 'ScotRail' to 86688 to download our app or search your app store for 'ScotRail'